

How we develop our employee How our employee develop our company



Rafał Biel, Eaton Automotive Systems, Bielsko-Biała

Agenda

- Introduction (company, plant, myself)
- How to find and train employees
- How to engage them
- Team building (not only work)
- Not to lose momentum
- Questions





Get to know our business.

ical Sector

2016 Sales \$12.6 B

- **Electrical Products**
- **Electrical Systems** & Solutions

Industrial Sector

2016 Sales \$7.1 B

- Aerospace
- Hydraulics
 - Filtration
- Vehicle

Net income

\$19.7 Billion usp

\$1.9 Billion usp

perating Earnings \$4.22 per share

- Headquarters: Dublin, Ireland
- Chairman & CEO Craig Arnold
- **Key locations in Cleveland, United States:** Shanghai, China; Morges, Switzerland; São Paulo, Brazil
- Regional engineering teams to support products and custom solutions
- **Customers in more than 175 countries** Approximately 95,000 employees

A portfolio designed to meet

your power management needs.

ELECTRICAL





Power distribution and circuit protection

Backup power protection







Structural solutions and wiring devices



Solutions for harsh and hazardous environments



Engineering services

Lighting and security

Control and automation

INDUSTRIAL



Aerospace - Hydraulic and fuel systems



Automotive - Engine air mgmt., traction control and fluid products



Truck - Commercial vehicle clutches and transmissions



Filtration - Liquid filtration solutions



Hydraulics - Fluid conveyance and power and motion control products



Automotive Technologies Fuel Efficiency, Emissions and Performance



Valvetrain

- Standard & Hollow Engine Valves
- Valve Actuation
- Roller Rocker Arms
- Cylinder Deactivation
- Pump Actuators
- · Variable Valve Lift

Improved fuel economy and emissions



Torque Controls

- IntelliTrac (Electronic Controlled Differentials)
- Locking Differentials
- Limited Slip Differentials
- Hydraulically Actuated Differentials

Improved traction and performance



Fuel Emissions

- On Road Refueling Vapor Recovery



Roll Over Valve

eVaptive

- Grade Vent Valve
- Fill Limit Vent Valve
- Inlet Check Valve

Safety, fuel emissions and fuel vapor recovery





Transmissions

- Light Duty Manual **Transmissions**
- Performance and ease of use



- Plastics
 Under hood plastics: Pickup Pipes, Cam Covers, Injection Pipes
- Lightweighting and packaging efficiency



Supercharger



- TVS
- Compound Boosting



Improved fuel economy, emissions and performance



Fluid Conveyance

- · Polymer Air Conditioning Lines
- · Air Conditioning Lines
- Power Steering Lines
- Active Ride Suspension Performance, noise reduction and emissions

Bielsko-Biała

FACTS & FIGURES

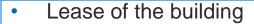
Bielsko-Biała is a city in Southern Poland with the population of approx. 174,000. The city is a centre of the approx. 325,000 large Bielsko Urban Agglomeration and is a major industrial (particularly automotive), transport and touristic hub.

Neighbouring the Beskid Mountains to the south, Bielsko-Biała is composed of two former cities on opposite banks of the Biała River, Silesian Bielsko and Lesser Poland's Biała, merged in 1951.



Eaton in Bielsko





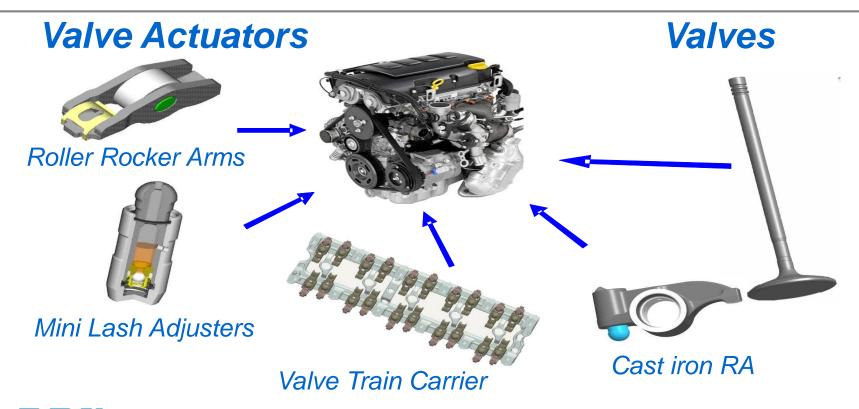
- Eaton SOP: Feb 1997
- 10.000 sqm; 1,8ha land
- Plant closure in Aug 2008





- Ground breaking: Mar 2005
- Toyota PPAP: Jan 2006:
- 33.636 sqm; 11 ha land
- 14.400 sqm potential growth

Products





Eaton BB Clients











































Challenges...

- "Work-life balance"
- Unemployment in the region about 3,0%
- Expected high level of specialisation
- Demanding work environment
- High expectations from plant



Eaton BB challenge – labor market

EMPLOYER BRANDING ACTIONS

Cooperation with:

6 High Schools

3 Polytechnics

Dual Students:

Job fairs:

Workshops for student:

Mechatronic class under Eaton patronate:

Community Involvement actions:

Internships: 64 Open day for schools:
9 (200 people)

Maintenance reserve program:

Eaton in schools:

Contests for students:

In total: **60** ACTIONS IN 2016&2017













Engaging employees in CI activities

How do we do it in Eaton BB?

FO	Ti.	€\$}		
1. INFORM	2. TRAIN & DEVELOP	3. IMPLEMENT	4. KEEP ACCOUNTABLE	5. RECOGNIZE
INFORM NEW HIRES AND CURRENT EMPLOYEES ABOUT "THE NEED" for CI	HOW DO WE TRAIN & DEVELOP CI SKILLS	WHICH TOOLS WE USE TO IMPLEMENT CI	WE DO WHAT WE SAY.	WE RECOGNIZE A GOOD JOB AND CELEBRATE IT.



Inform

NEW EMPLOYEES

New employee orientation training

- Kaizen 1 "4P"
- TPM
- ELSS (incl. 5S+)
- ZISC EHS training



ALREADY EMPLOYED

APEX goals for <u>ALL EMPLOYEES</u>

- Kaizen 1 4P
- EHS observation
 Lead A3 or RIE for team leaders

Other communication tools

AEM, email, one-point lesson, newsletter, sharepoint,

NEW IN 2017

"Dojo" – experimental training room for operators







Train & Develop – training strategy

STRATEGIA SZKOLENIOWA 2017-2019

	KOMPETENC	KOMPETENCJE BEHAWIORALNE			
ВНР		JAKOŚĆ/ WYMAGANIA KLIENTÓW		KOMPETENCJE MIĘKKIE	
Ocena ryzyka - nowe wymagania	2017-2018 Kierownicy, Brygadziści	Narzędzia rozw. Problemów	2017-18 / Bryg , Kier. Inż	Coaching kierowniczy	2017-19 / Staff, Supervisorzy
Standardy bezp. w Eaton BB	2017 - Kierownicy	IATF	2017 / Audytorzy wew, operatorzy	Budowanie zespołu - INSIGHT	2017-19 / Pr. Biurowi
Mesh - zmiany od 2017, Electrica I, Consigned space	2017-2018 / Championi, UR + koordynatorzy firm zew.	VDA 6.3	2017 / Audytorzy wew.	Trenerzy wewnętrzni	2017-19
		CSR	2017-19 / wg wymagań	Zarządzanie wielopokoleniowe	2017-19 / Biurowi
ISO 50001	2017-2019 / Champ, prod, wybr.dziaty			Zarządzanie zespołem	2017-2018/ Brygadziści
ZISC (zero incident safety culture	2017-2019 / MOP's	ZAKUPY I LOGISTYKA		Nowy Eaton Leadership model	2017 - Kierownicy
ISO 14001	2017-2018 Biurowi			PROCE AND FATON DI A VIERON/NIVÓN	
Obserwacje zachowań	2017 / Nowi obserwatorzy	APICS	2017-18 / Zakupy i Logistyka	PROGRAMY EATON DLA KIEROWNIKÓW	
Ratownictwo	2017-18 / Bryg. Kryzysowa			Future / Advanced / Executive leadership Zone	
Zasaty ratujące życie	2017-18 / Wszyscy			Career Power for Managers	Inclusion&Diversity
NOWE URUCHOMIENIA		KWALIFIKACJE - PRODUKCJA		Assessment & Selection	оса
ADKAR	2017-2019 / new MOP's	Nowe procesy produkcyjne	2017-19 / wg wymagań	JĘZYKI	IT
PMI	2017-19 / PM	(wiroprądy, coldforming)		J. Angielski	Oracle
		Akademia Brygadzisty	2017-19 / TL's, rezerwa		Sharepoint - wnioski za kupowe
		Rezerwa elektroników i mechaników	2017-19 / wg wymagań		Unify - 2017/finanse i P2P
OPEX - DOSKONAŁOŚĆ OPERACYJNA		Odbiory techniczne maszyn	2017-19 / Dz. tech., UR		MS Excel
		DM Wibroa kus tyka	2017-19 / UR		
SIX SIGMA	2017-2019 / Yellow,Green,Black Belts	Sterowniki Fanuc, Siemens, Omron	2017-19 / UR	WELLNESS	
CIF	2017 / Biurowi	CMSE (certified mach, safety expert)	2017-19 / Dz. tech., UR	Zgodnie z 5 filarami	2017-19 / Ochotnicy
A3 - przypomnienie	2017 / Brygadziści, wg wymagań	Systemy wizyjne	2017-19 / Dz. tech., UR	Rak jelita	2017/Wszystcy pracownicy
HIGH 5	2017-2018 / Biurowi, brygadziści	WYMAGANIA PRAWNE			
		Nowa dyrektywa maszynowa	2017-19 / Dz. tech., UR		
		Pr pracy, podatki, KSSE	2017-19 / wg wymagań		
		Podatek VAT, <u>US GAAP</u>	2017-18 / Controlling		

Powering Business Worldwide



Train & Develop - elements

Trainings

Yearly training plan

Skills matrix for ALL

Benchmark visits

Training participation

- A3 all professionals + team leaders (100% operators in Q3 2017)
- RIE professionals + team leaders
- ELSS certification 6 employees
- 6 Sigma training
 2015 21 employees certified 6 sigma training
 2014-2016 112 employees 6 Sigma internal training











BOC on production:

Maintenance reserve program

Smed team

† 13

response team 53

Teamleaders reserve program 25

Experts

Lean Tool Experts

Mesh champions

† 37

Safety Coaching
Observers

2017: 112

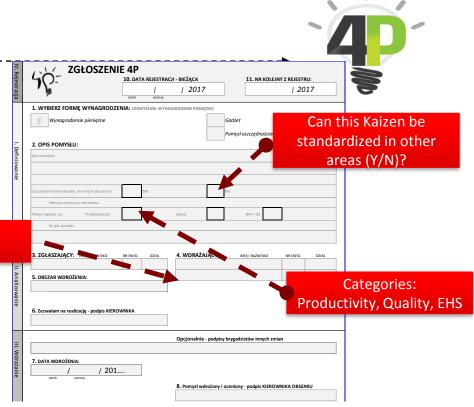


Implement

Which TOOLs we use to implement CI

- Kaizen 1 (4P)
- eAM maintenace system to request and track Kaizen 1 implementations
- A3, RIE, Six Sigma
- Safety observation database
- Safety coaching
- ELSS tools (TPM, SMED, SW, 5S+)





Team of up to 3 employees

ADKAR

Awareness: of the needs of change

Desire: to support and participate in the change?

Knowledge: about how to change

Ability: to implement the change

Reinforcement: to sustain the change





Keep accountable

What do we do to keep accountable:

Apex & CI goals for ALL employees

- Kaizen 1 productivity
- Kaizen 1 quality
- Safety observation
- Participation in RIE, A3

Tier 1
bulletin board
- Information about
Kaizen 1, A3, RIE, 5S+,
Fast Response



Safety
Coaching
112 observators

Results: 1261 (2016)



CI league
RIE, A3, 6 sigma
workshops
LIGA CIAGLEGO DOSKONALENIA



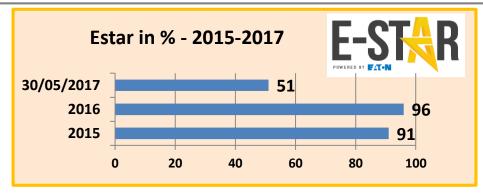
5S+ audits and contests between departments

WYNIKI AUDITOW 55+



Recognize - elements

















KOF: Zero Incident Safety Culture Example: Hand safety



1480 records in safety database - 2016

- Improvements
- Observations
- Near miss

Trainings for emergency team







KOF: Manufacturing excellence Example: Set up reduction (SMED)



MRO costs - Process flow



Warehouse



MRP system

operators

Data review FLL +

Functional meeting 1:1 (manager and supervisor)

+ FLL; engineering



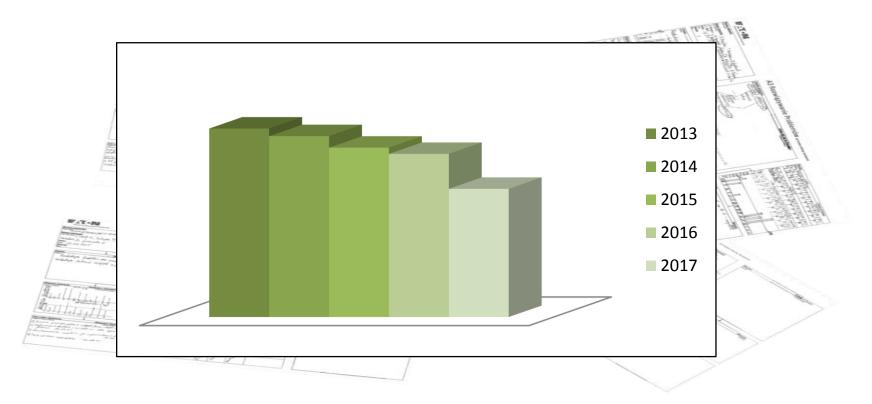
Cost per machine every week

- Comparison MRO cost week by week
- Detailed costs of spare parts

Create short time action plan

Review progress week by week

A3 – MRO cost reduction





49 Kaizen workshops in 2016

69,2% participians – production employees







Weekend under tents



Blood donation





Blue Week









Basics - really? Self actualisation Esteem Belonging Safety needs Physiological needs

Lessons learned

- * Employees will help you if you engage them.
- Operators can be an engine for CI if you give them the opportunity.
- People are our greatest strength.
- "Measure what you can, make measurable what you can't"
- ❖ Some projects do not require money to create savings, just thinking out of the box ☺



